



February 16, 2016

PRODUCT RETURN POLICY – EFFECTIVE APRIL 1, 2016

The following is an updated return policy in effect for Independent Explosives as of April 1, 2016. This update aligns with Dyno Nobel’s recent announcement affecting the return period for ALL types of detonators. There are no other changes.

All product returns require approval by an Independent Explosives business manger prior to bringing any product back on location.

All returned product should be in unopened cases and in resalable condition. No partial cases will be accepted.

Product should be properly packaged including compliance with all DOT requirements.

Although Non-Standard and Special Order products are not returnable, Independent Explosives will make every effort to assist in finding another location where the product may be resalable.

A restocking fee of 20% of the purchase price will apply to all returned product.

RETURN PERIOD

PRODUCT	STANDARD ITEMS	NON-STANDARD/ SPECIAL ORDER ITEMS
Dynamite Packaged Products	60 Days from Receipt	No Returns
Non-Electric, Electric and Electronic Detonators	90 Days from Receipt	No Returns
Boosters Detonating Cord	1 Year from Receipt	No Returns